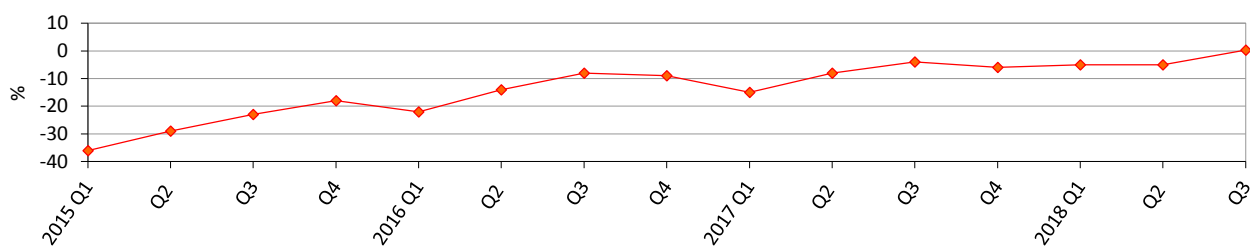
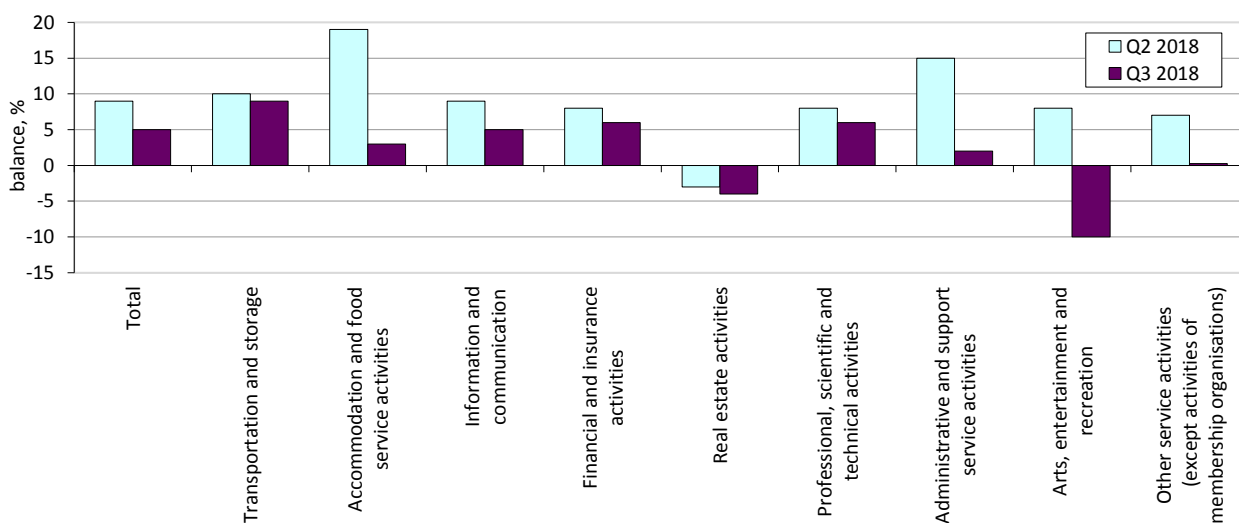


## Expectations of service enterprises in III quarter 2018<sup>1</sup> regarding the development of their business activity

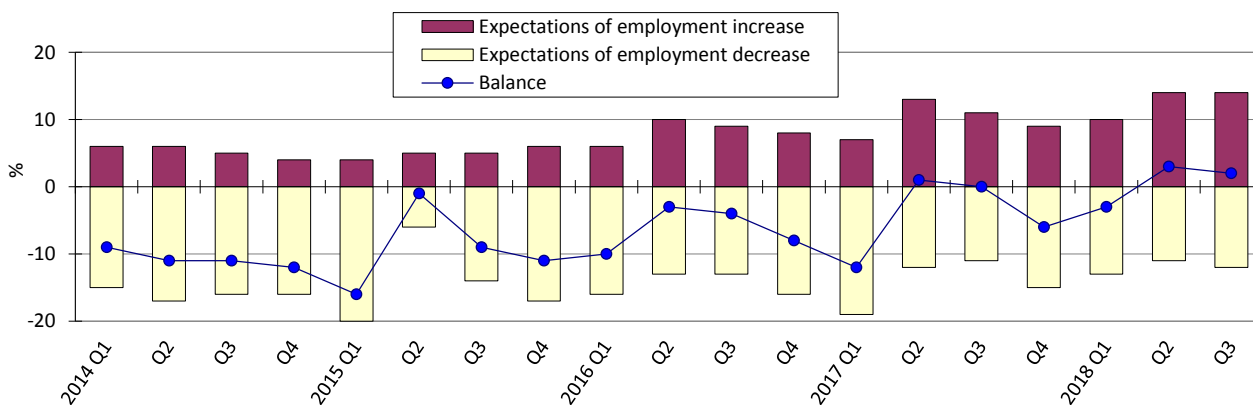
### Services confidence indicator<sup>2</sup>



### Expected changes of demand on services (of turnover) at service enterprises



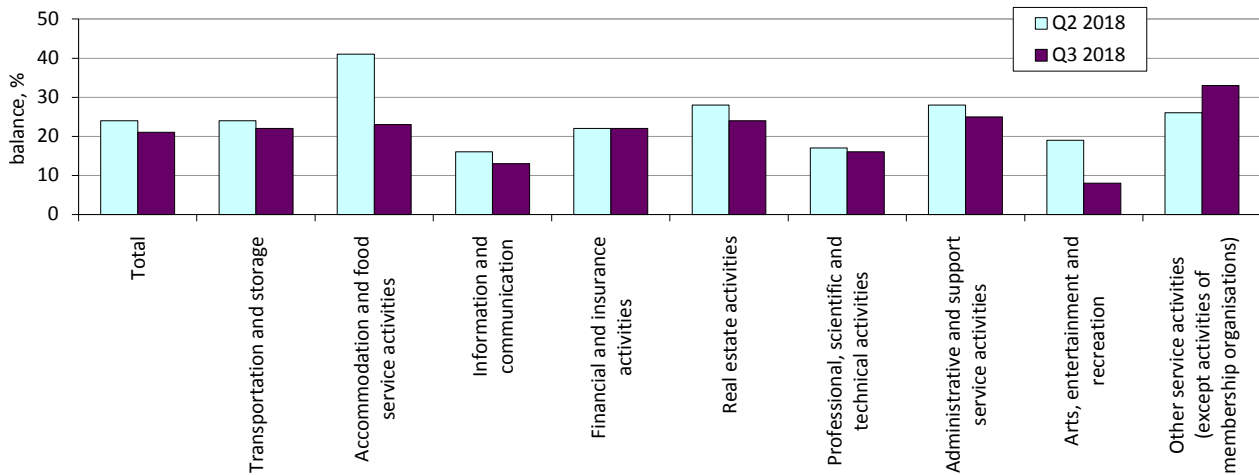
### Expected changes in employment at service enterprises



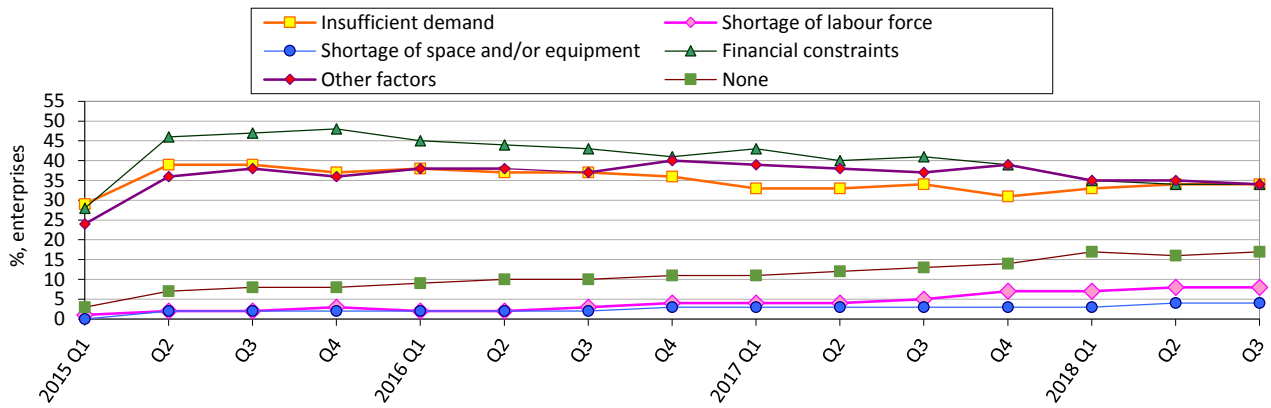
<sup>1</sup> Excluding the temporarily occupied territories of the Autonomous Republic of Crimea, the city of Sevastopol and a part of temporarily occupied territories in the Donetsk and Luhansk regions.

<sup>2</sup> The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411 (in the wording of the order of the SSSU of December 7, 2017 No 319).

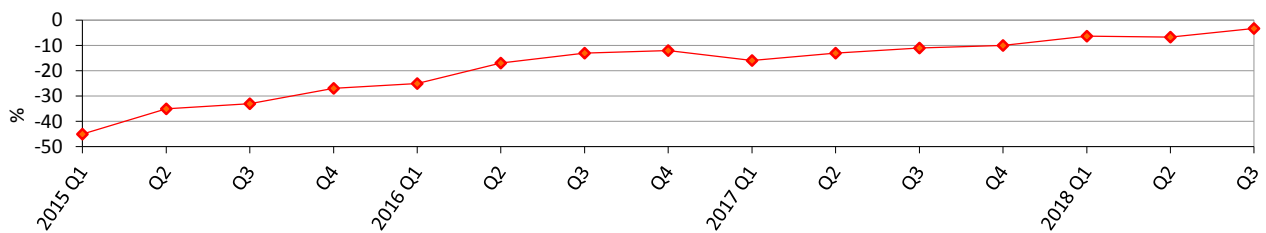
### Expected changes in service price at service enterprises



### Factors limiting activity in services



### Financial services confidence indicator<sup>1</sup>



<sup>1</sup> The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411 (in the wording of the order of the SSSU of December 7, 2017 No 319).

## Results of the survey of service enterprises in July 2018

(per cent of the total number of surveyed enterprises)

<i>Results of the survey of 1431 enterprises</i>								
<i>Services (sections H-N, R,S, except division 94 of KVED-2010)</i>	<b>How did your business situation develop in April-June 2018</b>	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over II quarter 2018, pp</i>	
		14	69	17	0	-3	11	
	<b>How did change in April-June 2018:</b>	increased	remained unchanged	decreased	no response	balance	<i>change of balance over II quarter 2018, pp</i>	
		demand (turnover) on services	18	62	19	1	-1	9
		employment	15	61	23	1	-8	0
	<b>How do you expect to change over July-September 2018:</b>	increase	remain unchanged	decrease	no response	balance	<i>change of balance over II quarter 2018, pp</i>	
		demand (turnover) on services	22	61	17	0	5	-4
		employment	14	74	12	0	2	-1
		service prices	24	73	3	0	21	-3
	<i>Results of the survey of 183 enterprises</i>							
<i>Financial services (section K of KVED-2010)</i>	<b>How did your business situation develop in April-June 2018</b>	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over II quarter 2018, pp</i>	
		8	75	16	1	-8	6	
	<b>How did change in April-June 2018:</b>	increased	remained unchanged	decreased	no response	balance	<i>change of balance over II quarter 2018, pp</i>	
		demand (turnover) on services	15	62	23	0	-8	6
		employment	15	66	19	0	-4	-2
		operating income	29	45	25	1	4	12
		operating expenses	40	49	10	1	30	1
		profitability	16	55	28	1	-12	7
		capital expenditure	18	67	13	2	5	3
	<b>How did the competitive position develop in April-June 2018:</b>	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over II quarter 2018, pp</i>	
		total	11	54	15	20	-4	-1
		in Ukraine	9	60	16	15	-7	-4
		within the EU	0	31	2	67	-2	0
		outside the EU	0	30	3	67	-3	-1

Continued

<i>Financial services (section K of KVED-2010)</i>	<b>How do you expect to change over July-September 2018:</b>	increase	remain unchanged	decrease	no response	balance	<i>change of balance over II quarter 2018, pp</i>
		demand (turnover) on services	21	64	15	0	6
	employment	13	75	12	0	1	-2
	service prices	24	73	2	1	22	0
	operating income	25	56	18	1	7	-2
	operating expenses	44	46	8	2	36	0
	profitability	11	62	24	3	-13	0
	capital expenditure	13	77	8	2	5	-1
	<b>How do you expect the competitive position develop over July-September 2018:</b>	improve	remain unchanged	deteriorate	no response	balance	<i>change of balance over II quarter 2018, pp</i>
	total	10	56	14	20	-4	-5
	in Ukraine	8	62	13	17	-5	-6
	within the EU	1	29	2	68	-1	0
	outside the EU	1	28	2	69	-1	0