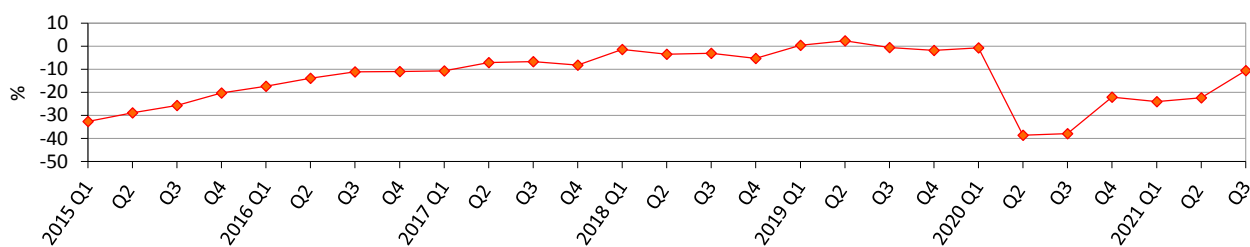
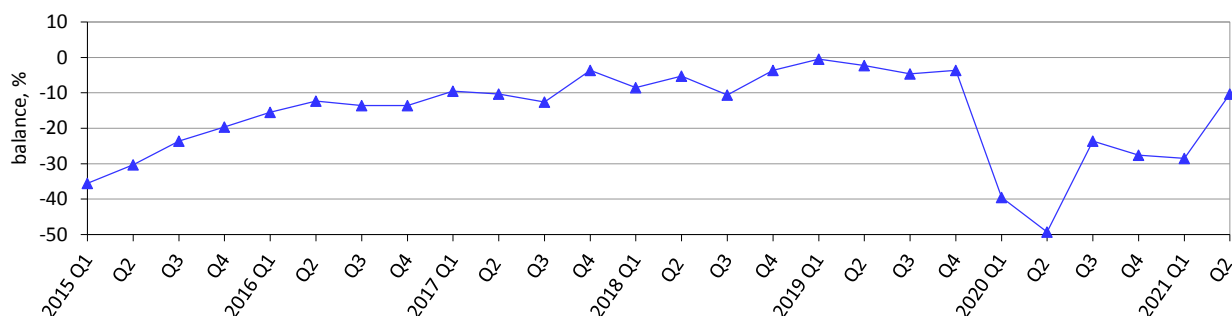


Expectations of service enterprises in III quarter 2021 regarding the development of their business activity

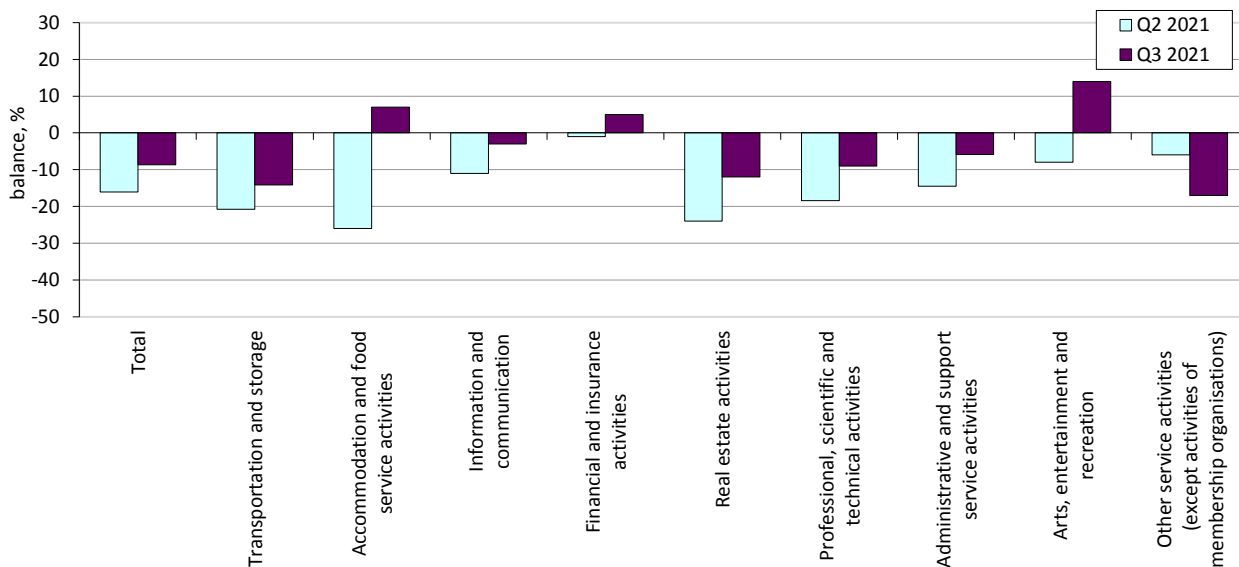
Services confidence indicator¹



Assessment of business situation in services over the past 3 months (seasonal adjustment)



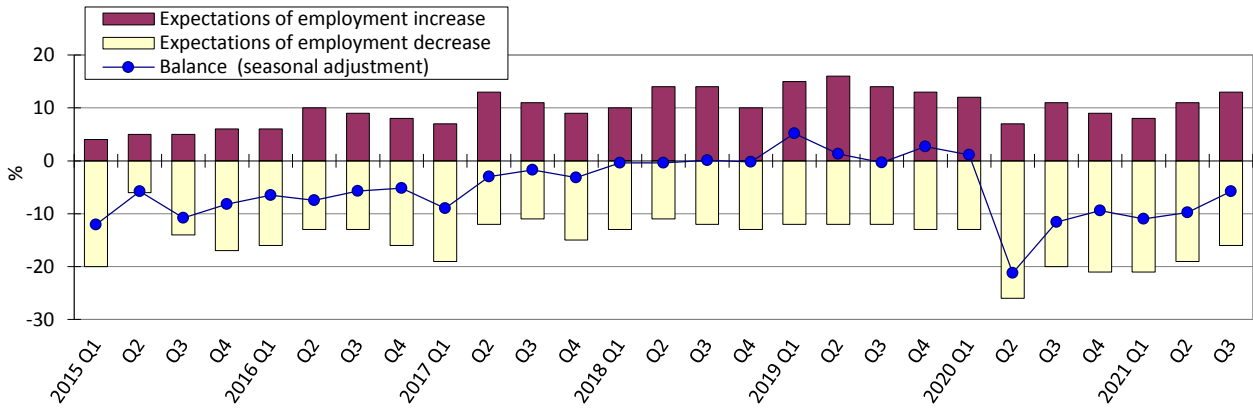
Expected changes of demand on services (of turnover) at service enterprises (seasonal adjustment)



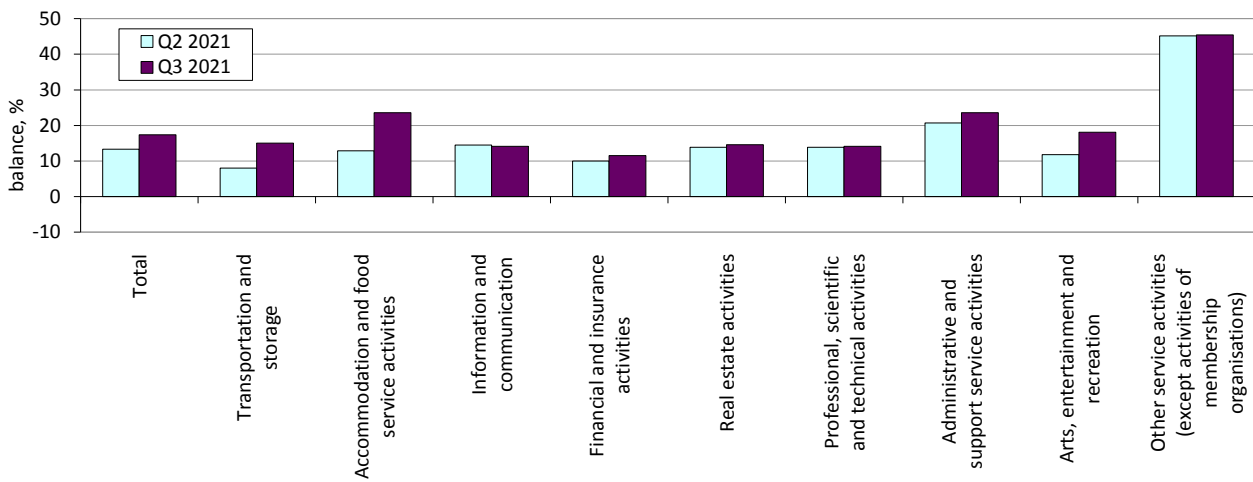
Note. Data exclude the temporarily occupied territory of the Autonomous Republic of Crimea, the city of Sevastopol and a part of temporarily occupied territories in the Donetsk and Luhansk regions.

¹ The indicator is calculated by the method of calculation of indicators of business expectations, approved by order of the SSSU of 30 December, 2014 No 411 (with changes).

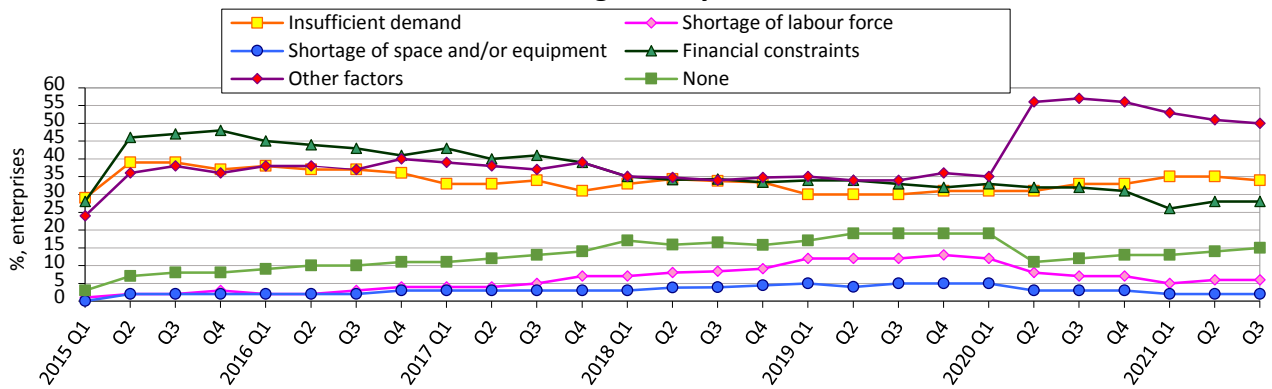
Expected changes in employment at service enterprises



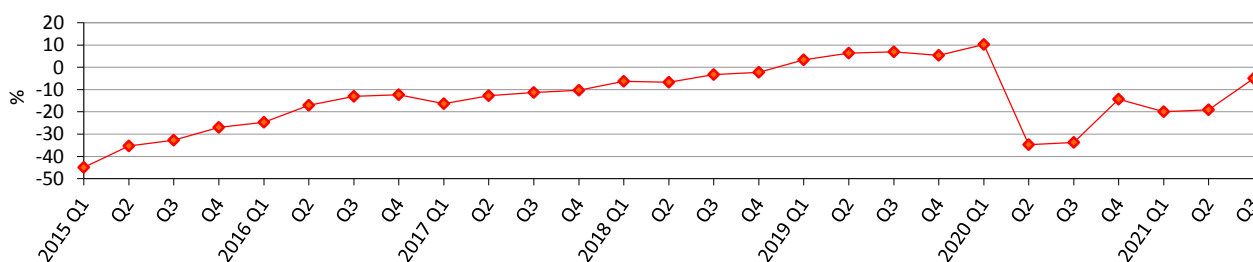
Expected changes in service price at service enterprises (seasonal adjustment)



Factors limiting activity in services

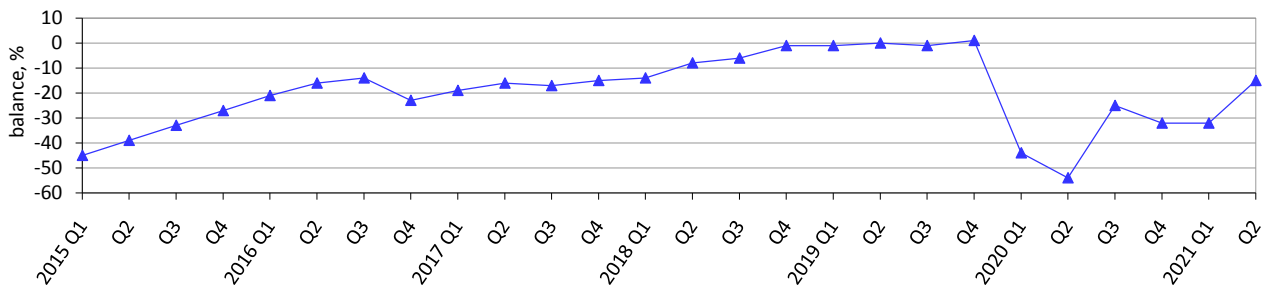


Financial services confidence indicator¹

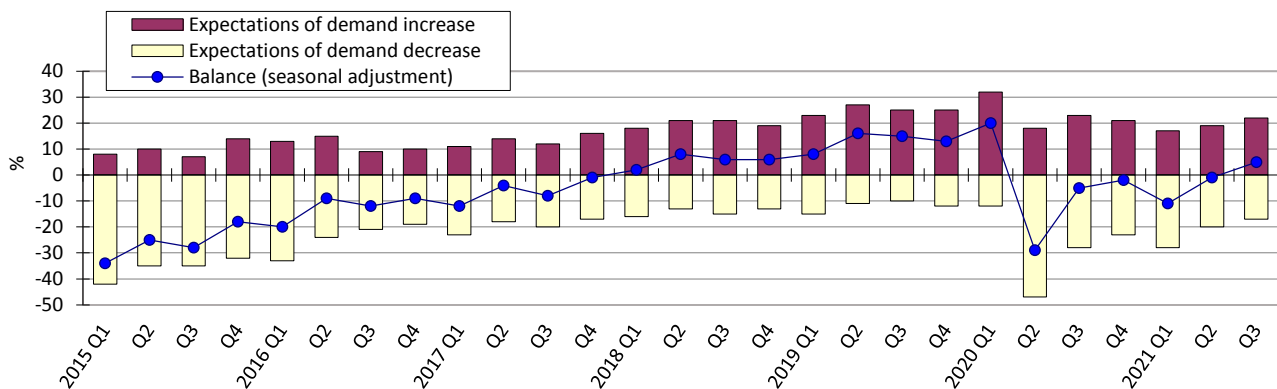


¹ The indicator is calculated by the method of calculation of indicators of business expectations, approved by order of the SSSU of 30 December, 2014 No 411 (with changes).

**Assessment of business situation at financial service
over the past 3 months**
(seasonal adjustment)



**Expected changes in demand on services (of turnover) at financial service
enterprises over the next 3 months**



**Results of the survey of service enterprises
in July 2021**

(per cent of the total number of surveyed enterprises)

Services (sections H-N, R,S, except division 94 of KVED-2010)	Results of the survey of 1407 enterprises						change of balance over II quarter 2021, pp
	improved	remained unchanged	deteriorated	no response	balance		
How did your business situation develop in April-June 2021	18	56	26	0	-8	26	
How did change in April-June 2021:	increased	remained unchanged	decreased	no response	balance	change of balance over II quarter 2021, pp	
demand (turnover) on services	20	53	27	0	-7	26	
employment	15	57	28	0	-13	6	
How do you expect to change over July-September 2021:	increase	remain unchanged	decrease	no response	balance	change of balance over II quarter 2021, pp	
demand (turnover) on services	21	57	22	0	-1	13	
employment	13	71	16	0	-3	5	
service prices	19	77	4	0	15	4	

<i>Financial services (section K of KVED-2010)</i>	<i>Results of the survey of 157 enterprises</i>						<i>change of balance over II quarter 2021, pp</i>
	How did your business situation develop in April-June 2021	improved	remained unchanged	deteriorated	no response	balance	
		17	51	32	0	-15	17
	How did change in April-June 2021:	increased	remained unchanged	decreased	no response	balance	<i>change of balance over II quarter 2021, pp</i>
	demand (turnover) on services	23	49	28	0	-5	19
	employment	18	55	27	0	-9	7
	operating income	37	36	25	2	12	28
	operating expenses	47	41	10	2	37	9
	profitability	19	46	32	3	-13	10
	capital expenditure	18	66	14	2	4	11
	How did the competitive position develop in April-June 2021:	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over II quarter 2021, pp</i>
	total	13	55	13	19	0	3
	in Ukraine	12	53	13	22	-1	0
	within the EU	3	31	3	63	0	2
	outside the EU	3	31	3	63	0	2
	How do you expect to change over July-September 2021:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over II quarter 2021, pp</i>
	demand (turnover) on services	22	61	17	0	5	6
	employment	13	72	15	0	-2	4
	service prices	15	79	6	0	9	-1
	operating income	30	46	22	2	8	8
	operating expenses	39	51	8	2	31	0
	profitability	15	57	26	2	-11	2
	capital expenditure	20	68	10	2	10	2
	How do you expect the competitive position develop over July-September 2021:	improve	remain unchanged	deteriorate	no response	balance	<i>change of balance over II quarter 2021, pp</i>
	total	12	56	8	24	4	3
	in Ukraine	13	55	8	24	5	2
	within the EU	2	34	1	63	1	3
	outside the EU	2	34	1	63	1	3